

## 2 Quality Assurance Services

### 1. Service Overview

**“Are you gaining both strategic and operational benefits from your quality system? Does your quality assurance have the right profile / credibility within your business?”**

Do you believe your quality system could do more for you - is there committed organisational engagement? Are you seeing real, continuous improvement?

Our approach specialises in driving value-adding quality assurance services that deliver tangible improvements back into your business.

Baines Simmons carefully structured/planned and executed audits act as a catalyst to strengthen your quality system, motivate your quality personnel and win more engagement with the organisation.

The aviation sector increasingly depends on effective Quality Assurance processes to ensure safe and efficient practices. The identification of under-performing processes enables you to improve business performance and ensures regulatory compliance whilst continuously improving safety standards.

We complete audits and compliance checks against the following requirements:

- |                                |   |
|--------------------------------|---|
| <b>EASA Part M</b>             | - Sub-part F - Maintenance Organisation<br>- Sub-part G - Continuing Airworthiness Management Organisation (CAMO) |
| <b>EASA Part 145</b>           | - Approved Maintenance Organisation   |
| <b>EASA Part 147</b>           | - Approved Maintenance Training Organisation  |
| <b>EASA Part 21 Sub-part G</b> | - Production Organisation   |

### 2. What will our service do for you?

**“Our impartial and proven approach will make your business safer and more efficient”**

Baines Simmons will complete independent audits for you, systematically verifying regulatory and procedural compliance, safe working practices and adequacy of procedures. We offer:

- ▶ Unbiased independent resource
- ▶ Expert opinion and up to date knowledge of industry best-practices
- ▶ Integrated compliance, process and product auditing approach

### 3. How will you benefit?

**“Our fresh eyes will see things that perhaps you don’t”**

We will add value to your company by:

- ▶ providing highly experienced, independent auditors – skilled, experienced, objective and offering fresh eyes
- ▶ assessing organisation processes to ensure optimised safe and efficient practices
- ▶ applying a flexible approach, integrating with your established systems
- ▶ completing penetrating process and product audits
- ▶ ensuring and demonstrating compliance with applicable standards

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### 4. Our approach

**“Our incisive, commercial and facilitating approach helps your managers to take a fresh look at what they do, raising the profile of quality and the importance of compliance throughout your company”**

Baines Simmons’ will work to support our clients with value-adding audit services, critically examining your processes and identifying opportunities for improvement

### 5. Why choose us?

**“Simply put - we are the experts - our consultants are selected specifically for their proven expertise and if that’s not enough to give you confidence - Baines Simmons consultants regularly train the competent authority’s auditors”**

We offer you:

- ▶ Up to date regulatory knowledge
- ▶ Practitioners with the latest auditing techniques
- ▶ Readily available specialist resources
- ▶ A thorough understanding of the wider aviation safety system
- ▶ Extensive auditing experience across a wide industry spectrum

Our combined experience within the industry, quality assurance and regulatory fields provides us with a range of skills ideally suited to give you the confidence in your company systems. We have a wide range of skilled consultants that can be cost effectively utilised to support most client issues.

**CALL US NOW for an informal discussion about the issues facing your organisation.**

#### The full range of Aviation Authority Consulting Programmes

1	MAOS Approval Services	4	Management Coaching Services
2	<b>Quality Assurance Services</b>	5	Steering Group Advisory Services
3	Regulatory Advisory Services	6	Maintenance Error Investigation services